Appendix B - Webpage Mock up (Draft)





Welcome to the Report It Review page

Report it is how residents and businesses can report street-based issues to the council.

In October 2022 Westminster City Council established a team to transform Report it into an exemplar service for managing street-based issues.

The team has been reviewing how the service can better meet the needs of our residents, businesses, partners, and council staff. Including people in how we develop Report it for the future is a key part of our Fairer Westminster strategy.

The Report It team has created this page to keep you up to date with our review of this service. [GW1]

We need more of a story here, referencing the Fairer Westminster Strategy, why we were set up and what we're hoping to achieve. Then go into: On this page the team will post updates on... (and an overview) [GW1]



Current activities

The team has recently shared the research findings (add date of meeting and link to slidepack) with our residents, staff and partners to ensure we are focussing on the right problems. Following this, we are currently working on a plan for how we can make reporting in Westminster a little easier in the short term and how we can meet our longer term ambitions.

We have a mailing list for progress and updates with our work on the Report It service. If you would like to be added to our mailing list, please email: <u>Reportitreviewteam@westminster.gov.uk</u>